



2294 Old Highway 431
Owens Cross Roads, AL 35763

WWW.TARAPOOLS.COM

Ph: 256-725-2500 Ask for Warranty Dept.

Fax: 256-725-2223

E-mail: info@taramfg.com

20 YEAR LIMITED LINER WARRANTY

Tara warrants that this liner will not leak due to a seam separation under normal wear, exposure and usage for a period of twenty (20) years from date of purchase. This liner warranty has a twenty year limited pro-ration period. If a Tara vinyl liner fails due to a separation in a welded seam resulting from a manufacturer's defect during the first two years from date of installation, **Tara will either repair at no charge, or replace the liner on a product replacement basis.** In order to receive a credit for water or labor, during the first two years of warranty coverage, a piece of the defective liner showing the manufacturer's defect must be sent to Tara at the address listed above. After the second year has expired, a charge will be made equal to the following schedule based on suggested retail price at the time of replacement: 3rd year 30%; 4th year 40%; 5th year 50%; 6th year 60%; 7th year 70%; 8th year - 20th year 80%.

Tara does not pay water, labor or freight allowance on pro-rated warranties.

Tara has no control of the installation or maintenance of the pool once the liner has been installed. It is up to the installer to make sure the liner is being installed in a pool identical to the dimensions given to Tara for construction of the liner, and that the liner is being dropped in a suitable shell, free of rough spots under the liner (rust gravel, or any type of abrasive surfaces) to which the liner will come in contact. The most suitable type of surface to put under the liner is a very fine grade of pure sand or vermiculite. **IF FOR SOME REASON THE LINER DOES NOT APPEAR TO PROPERLY FIT THE POOL, THE INSTALLER SHOULD CONTACT TARA IMMEDIATELY BEFORE ATTEMPTING TO FILL THE POOL WITH WATER.**

Once the liner has been installed the water should be balanced to the recommended levels immediately! A guide for the correct water balance is outlined on the back of the warranty card. It is up to the homeowner to insure that the water is properly balanced at all times. Our warranty does not cover damage to the liner caused by an improper water balance, which can and will cause severe damage to the liner. When submitting warranty claims, we prefer to have a record of chemical applications.

Although it is not common, it has been acknowledged that ants, termites, and various other insects will sometimes eat holes in a vinyl liner. It might be wise to have an exterminator treat the ground in the area where a new pool is being constructed, or treat the ground in the pool area prior to installing the new liner in the pool.

This warranty is subject to the following additional terms and conditions:

A liner failure must be reported in written or email correspondence directly to Tara within thirty (30) days of the failure. You will then be contacted by an employee of Tara who will let you know the steps to follow, in submitting a claim. **Tara reserves the right to repair or replace, at the option of Tara, any liner appearing to fail or improperly fit the pool.** Tara also reserves the right to authorize or elect a qualified pool repairman to make the necessary repairs in order for the liner to perform its basic functions. It is unwise to allow a pool to stand empty. If you experience an alleged defect in your liner, try to photograph or video the area in question prior to patching the liner. This will allow Tara to make a determination of warranty prior to having the liner replaced.

Any questions regarding the terms and conditions of this warranty may be directed to the Warranty Department at Tara by writing or calling. The address and phone number for warranty claims is listed above.

Tara strives to buy premium grade vinyl. However, since this vinyl is not manufactured or produced by Tara, any failure due to material defects including, but not limited to fading, discoloration, staining or changes in physical characteristics are not covered under Tara limited warranty. Any such material defects shall be referred to the manufacturer of such material who is solely responsible to the claim.

The Tara liner warranty does not apply to tears, punctures, damage caused by undue abuse, excessive strain, improper installation procedures, chemical damage regardless of origin or type of administration, fading, damage results from improper use of salt-chlorine generation systems, or acts of God such as ice damage or failure caused by exceptional temperature extremes, consumer negligence, pool cleaning equipment, scuffing, issues from draining your pool or improper assembly or installation. Decorative color trim printings used on the liner are excluded from our warranty coverage. If the liner fits poorly, or fails during installation, continued use of the liner without written consent by Tara voids this warranty. We disclaim any liability for the cost of liner removal and reinstallation or water and chemical replacement. We expressly renounce and disclaim for consequential damages to property of purchaser or any other person. In addition, Tara will not assume any liability if the pool installation violates local building codes.

This warranty gives you specific rights and you may also have other rights, which may vary from State to State. The warranty registration must be completed online or mailed to Tara within thirty (30) days of purchase; otherwise the Tara limited warranty will be invalid. Proof of purchase must be presented with any claim.

THE FINEST *in* VINYL LINERS

{ Rev: 04/2023 }

PLACE BAR CODE HERE

REGISTERING YOUR WARRANTY

Registering your warranty is a simple process. Simply scan the QR code below and complete the registration form:



The registration form is available on our website at www.tarapools.com/resources/warranties

If you prefer you can complete the form on the right and mail this portion of the warranty card to:

**Tara Pools, 2294 Old 431 Hwy.,
Owens Cross Roads, AL 35763**

Name: _____
Address: _____
City: _____ State: _____ Zip: _____
Phone: _____ E-Mail: _____

I hereby acknowledge that the liner furnished by TARA Liners and its installation is satisfactory and acceptable. _____ (Signature)

PLACE BAR CODE HERE

Name: _____
Address: _____
City: _____ State: _____ Zip: _____



2294 Old Highway 431
Owens Cross Roads, AL 35763

WWW.TARAPOOLS.COM

Ph: 256-725-2500 *Ask for Warranty Dept.*

Fax: 256-725-2223

E-mail: info@taramfg.com

RECOMMENDATIONS FOR THE CARE OF YOUR VINYL LINER

- 1) Maintain proper water balance:
 - (a) pH in the 7.2 to 7.6 range.
 - (b) Total alkalinity at 100-150 ppm.
 - (c) Calcium hardness: 200 ppm minimum.
- 2) Maintain free chlorine residual between 1.0 and 1.5 ppm. If free chlorine drifts below 1.0 ppm algae and bacterial growth can take hold more easily and may cause staining of the vinyl liner. Chlorine is quickly absorbed by sunlight. For this reason it is recommended that all vinyl swimming pools be stabilized with cyanuric acid and that a range of 25-100 ppm of cyanuric acid be maintained.
- 3) A pH of less than 7.0 should be especially avoided, since it can cause the liner to form wrinkles.
- 4) Avoid using muriatic acid for pH adjustment. This acid will chemically attack the print pattern on the liner and in time will make it more susceptible to wearing off due to abrasion. It is recommended that sodium bisulfate be used for pH adjustment.
- 5) Test for the presence of dissolved metals in your water supply. If metals are present then check once a month; if no metals are present then check every six months. Dissolved metals may cause staining of the liner directly or indirectly. Follow manufacturer's recommendation concerning the use of chelating materials to inactivate dissolved metals.
- 6) For cleaning the area above the water line we recommend using an alkaline based cleaner. These cleaners are more vinyl friendly than the harsh acid based cleaners available to the market. Under any circumstance, use only products specifically recommended for cleaning vinyl liner pools. **Do not use household cleaners on your vinyl liner!!!**
- 7) Don't use any abrasive cleaning agents or cleaning aids (i.e., steel wool, sharp bristled brushes, scouring pads, etc.). We recommend using products manufactured specifically for the cleaning and protection of vinyl pool liners.
- 8) During the swimming season, we recommend circulating the water in the pool for at least **18** out of **every 24** hours. This will help keep the chemicals mixed in the water and eliminate a build up of high chlorine or other chemicals in the plumbing, pump, filter, and the automatic in-line chlorinator, if one has been installed on the pool. Lack of circulation can cause chemicals, especially chlorine, to settle on the floor of the pool liner and cause bleaching or other damage to the liner. **Damage to the liner caused from lack of circulation, filtration or improper chemical balances is not covered under warranty.**
- 9) When winterizing your pool:
 - (a) Circulate the pool water for at least 24 hours after the final addition of chemicals. Even liquid chlorine can concentrate in the deep end and cause bleaching of the liner.
 - (b) Your chlorine level should not exceed 2.0 ppm.
 - (c) Don't lower the water below the skimmer. Place a GIZZMO or a weighted plastic milk carton in your skimmer to protect it from freeze damage. Once a pool has been filled with water, the liner begins to lose it's stretching properties; therefore, the pool should be kept at a normal water level at all times. The water acts as a protector for the liner and holds the liner in it's proper position thus eliminating any re-stretching and drying out of the vinyl. Follow manufacturer's recommendation concerning winterizing your plumbing and the pump & filter.

••• **Make certain that your contractor installs the WARNING LABELS that Tara Liners has provided with this liner.** •••

THE FINEST *in* VINYL LINERS

{ Rev: 04/2023 }